

Recommendation							
Identify all services for children and young people in Denbighshire and establish an effective system to measure the impact of these services to help the authority and its partners know whether these offer good value for money.							
Ref No	Target	Actions	Due Date	Owner	Actual	Status	Comments
1.1	Establish a system / database to map resources available to children and YP within Denbighshire.	Identify core data set based on current fields within the FIS/MCA database	Jul-12	TE			
		Identify a number of data collection mechanisms, this would include an MCA online facility entry system (preferred option as would allow direct import into MCA database) if this can be funded. It may also include spreadsheets and other options that might be proposed by Denbighshire ICT.	Jul-12	RR	The new FIS database has been launched and is active from November 2012. The database is currently being promoted to organisations that work with families in order to ensure that all organisations have up to date details in the web based site. This includes a direct entry process. The FIS outreach workers have a work programme to support continuous development moving forward.	Complete	
		Present plan and timeline to Early and Extending Entitlement	Jul-12	RR	Presentations to support developments have taken place	Complete	
		Promote the new FIS Family Services Directory (FSD) within localities, together with information and guidance on inclusion on the FSD. This would include promotion to partner orgs and the public.	Sep-12 to Aug-13	TE	Promotion is on going following the 'soft launch' of the data base.	On Target	
		In support of the above promote and pilot within the Rhyl & Denbigh localities - the use of the MCA updating mechanism whereby each organisation on the database can update their own details as they change.	Jul-13	RR	The pilot work is underway with Rhyl and Denbigh communities and a new service profiling tool has been established based on the Youth Service balanced scorecard assessment tool.	On Target	
		Review options for longer term resources and funding in order to sustain a wide role out (This may include the option of key services / orgs contributing a small amount of money on an annual basis to cover additional functionality. This functionality could include a funding module that would allow individual organisations and the Partnership Team to track and monitor funding arrangements in order to inform future planning.)	Sep-12	DH	Work began on phase one of the Resource Mapping Project for The BIG Plan in September 2012, scoping current grant funding available for service provision within Denbighshire County Council. The Project is split into five phases, aiming to find out where funds come from, how long they exist for, where gaps in funding exist, and auditing the single integrated plan in terms of funding available. The data collated will be analysed and used to influence and improve strategic commissioning of services, gaining best value for money. The Project aims to understand performance and financial reporting requirements in order to have a fully coordinated approach for funding for the future. The five phases of the project will, in turn, incorporate research into internal funding data, funding for Families First and external services working within The BIG Plan, later developing to explore core funding, and match funding availability with a view to resulting in a full and clear picture of resources.	On Target	Phase One timescales have been amended to a target deadline of April 2013 to take into account a revised, broader scope of phase one. Estimated completion of complete project is anticipated as APRIL 2014. The project is on track to the revised completion dates but not on track against the original estimated completion dates. It is not anticipated that the financial resource mapping will extend to include an online module. The Families first Programme in Denbighshire is underpinned by smart commissioning dependent on needs. Evidence of impact will be reviewed during the course of the programme to inform future commissioning and planning decisions.
		Review the implementation of the MCA database process over a period of 4 months with a final evaluation report to CYPSP.	Mar-13	RR		On Target	
1.2	Develop Quality Progression Framework (QPF) incorporating Outcome Star to review quality indicators for each service within the database	Agree small working group to propose core areas for Scorecard/Quality Progression Framework (QPF) based on the Youth Service 'scorecard' matrix. This will include the Outcome Star model.	Jul-12	RR	The 'scorecard' development has been conducted through the Denbigh group and a 'service profiling' tool has been established (based on the work of the youth service scorecard) this tool does not have a 'score' system as the partnership will be interested in organisations view of what they do and the level that they do it. This profile will be dependent upon the organisations circumstances, aims, objectives and resources etc. The profiling will take place in Denbigh as a pilot and evaluated for potential roll out - if successful.	Complete	
		Pilot the QPF (or alternatively agreed name) in 2 localities engaging a range of volunteer organisations / services.	Feb-13	PYO	Group agreed that Denbigh Pilot to be reviewed and wider roll out subject to learning.	On Target	
		Review pilots and improve QPF (if appropriate) and present a final report with evaluation and recommendations to CYPSP	Mar-13	RR		On Target	
		Produce an action plan to support implementation across partnerships.	Apr-13	RR		On Target	
		Review data arising from roll out in order to improve planning, provision and provision delivery.	Sep-13	DH	The BIG Plan for Denbighshire has an associated Performance Management Framework. A variety of methods will be used to demonstrate the impact of partnership activity in Denbighshire associated with The BIG Plan. Planning for part II of The BIG Plan will begin in 2013/2014 and will involve a detailed evaluation of the impact of the plan in order to inform part II of the plan.	On Target	Following the "service profiling" pilot including the production of a QPF (now known as the activity profile checklist) recommendations will be made as to the suitability of rolling out the pilot. If a decision is taken for a wider rollout of the "activity profile checklist" an approach to the data analysis will need to be agreed.
		Make recommendations in order to improve the process and data analysis process.	Oct-13	DH		On Target	
		Review 12 months data and incorporate into partnerships planning processes.	Mar-14	DH	The Families First programme in Denbighshire also has it's own performance monitoring and evaluation arrangements.	On Target	